



**Adaptable Travel**  
leisure & learning

## ADAPTABLE TRAVEL 'ATOL' PROTECTION SCHEME

### **ATOL – Number 6870**

We use our ATOL to protect all our air tours, please see details below:

You can also view details at [www.caa.co.uk](http://www.caa.co.uk)

ATOL is a protection scheme for flights and air holidays, managed by the Civil Aviation Authority (CAA). Most firms who sell air travel in the UK are required by law to hold a licence called an ATOL.

ATOL protects you from losing money or being stranded abroad if a tour operator goes out of business. All licensed firms have to lodge bonds with the CAA so that if they go out of business, the CAA can give refunds to people who can't travel and arrange for people abroad to finish their holidays and fly home.

ATOL protection is included in the price of a holiday booked with an ATOL holder, and there's a Government-backed fund called the Air Travel Trust that steps in if any ATOL bond isn't enough to look after everyone affected by a failure.

Obviously the above covers clients who are booking air tours, all other tours (coach, rail no transport etc...) have to be covered by other means, we use a Travel Trust Account, please see other attachment. Other companies may use other schemes including ABTA. Basically there are many different ways to secure clients monies and to ensure they are not misused or lost if a company goes bankrupt, however with ABTA you do not get all your money back if the company does go bust you just get a percentage and in addition it takes many months. With a Trust account the client would get all their monies back!

To conclude we have to operate some form of security for all tours and we do the following:

Air Tours – ATOL

Other tours – Trust Account